








Thank You

For those of you who faithfully visit the **Raden Patah Batam Branch Office** during your busy schedule, we would like to inform you that the **Raden Patah Batam Branch** will effectively cease operations as of **Monday, October 27, 2025**.

You can still conduct banking transactions through the existing ATM Bersama and Prima networks and enjoy 30 free transaction fees per month. Or visit the **Pekanbaru Sudirman Branch Office**.

Your needs remain our priority. To that end, we have prepared a variety of our best services which you can enjoy through HSBC Indonesia Mobile Banking at www.hsbc.co.id, with various features such as:

- | | |
|---|---|
|  Free Online Realtime Transfer |  Free to choose various types of Mutual Funds |
|  Open an account in 12 currencies instantly |  Easily open and manage time deposits and foreign currency deposits |
|  Easily check account balances and transaction details |  Single login in Global View to manage HSBC accounts in multiple countries |
|  Easy and convenient purchasing and bill payment | |

Or contact our Contact Center at:

- 1500 700** for HSBC Premier Customers
- 1500 808** for HSBC Non Premier Customers
- 1500 501** for HSBC Retail Business Banking Customers
- 1500 237** for Corporate Customers

HSBC Indonesia Mobile Banking,
which can be downloaded at <http://grp.hsbc/mbapps>

